



Northeast Ohio  
Regional  
Library System

# CONTINUING EDUCATION AT A GLANCE

## AUGUST

**TUE** ..... **AUG**  
**10**

**CREATING STANDARDS FOR  
SUCCESSFUL CUSTOMER  
SERVICE (FOR FRONTLINE STAFF)**

Online via Zoom  
2:00 pm - 3:30 pm

**WED** ..... **AUG**  
**11**

**LEADERSHIP ACADEMY:  
ALL LEADERS DON'T HAVE TITLES**

Online via Zoom  
1:00 pm - 3:30 pm

**WED** ..... **AUG**  
**11**

**OUTREACH VIRTUAL  
NETWORKING MEETING**

Online via Zoom  
3:00 pm - 4:00 pm

**THU** ..... **AUG**  
**12**

**NEW SUPERVISORS' ACADEMY:  
BUDGETING**

Online via Zoom  
10:00 am - 11:30 am

**THU** ..... **AUG**  
**12**

**FACILITIES AND ADMIN  
NETWORKING MEETING**

Online via Zoom  
1:00 pm - 3:00 pm

**WED** ..... **AUG**  
**18**

**DISABILITY 201: DISABILITY IN  
THE WORKPLACE: LET'S TALK  
ABOUT ACCOMMODATIONS AND  
BOUNDARIES**

Online via Zoom  
2:00 pm - 3:00 pm

**THU** ..... **AUG**  
**19**

**WHAT DO WE DO WITH THIS?  
MANAGING ARTIFACTS IN YOUR  
COLLECTION**

Online via Zoom  
10:00 am - 11:00 am

## AUGUST CONT'D

**WED** ..... **AUG**  
**25**

**REBUILDING OUR WHY:  
FOR MANAGERS**

Online via Zoom  
10:00 am - 11:30 am

**THU** ..... **AUG**  
**26**

**REBUILDING OUR WHY:  
FOR LIBRARY STAFF**

Online via Zoom  
10:00 am - 11:00 am

**THU** ..... **AUG**  
**26**

**YOUTH SERVICES (CHILDREN &  
TEEN) VIRTUAL NETWORKING  
MEETING: FOCUSED ON SUMMER  
READING WRAP-UP**

Online via Zoom  
3:00 pm - 4:00 pm

## SEPTEMBER

**WED** ..... **SEP**  
**1**

**NEW SUPERVISORS' ACADEMY:  
SELF-CARE**

Online via Zoom  
10:00 am - 11:00 am

**THU** ..... **SEP**  
**2**

**LEADERSHIP ACADEMY:  
THE IMPORTANCE OF  
MENTORING**

Online via Zoom  
10:00 am - 11:30 am

**WED** ..... **SEP**  
**8**

**EMERGING TECHNOLOGY  
SYMPOSIUM: INNOVATION IN  
LIBRARIES**

Online via Zoom  
10:00 am - 11:00 am



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## SEPTEMBER CONT'D

**FRI** ..... **SEP**  
**10**

**EMERGING TECHNOLOGY SYMPOSIUM: FROM ENTERTAINMENT TO EDUCATION: VR FOR SKILLS DEVELOPMENT**

Online via Zoom  
10:00 am - 10:45 am

**TUE** ..... **SEP**  
**13**

**MULTI-TYPE LIBRARY ADVISORY GROUP**

Online via Zoom  
9:30 am - 11:00 am

**TUE** ..... **SEP**  
**14**

**INDOORS, AND OUTDOORS, AND ZOOM! OH MY!: FLEXIBLE STORY-TELLING FOR THE 21ST CENTURY**

Online via Zoom  
10:00 am - 12:00 pm

**WED** ..... **SEP**  
**15**

**EMERGING TECHNOLOGY SYMPOSIUM: INSIGHTS INTO INNOVATION (AND WHY THIS "INNOVATOR" REALLY JUST WANTS A WARM BROWNIE AND A NAP)**

Online via Zoom  
10:00 am - 11:00 am

**THU** ..... **SEP**  
**16**

**GOOD HIRING PRACTICES: LEARN HOW TO ASK GREAT QUESTIONS & READ BASIC BODY LANGUAGE SIGNALS**

Online via Zoom  
10:00 am - 12:30 pm

**FRI** ..... **SEP**  
**17**

**EMERGING TECHNOLOGY SYMPOSIUM: PROTOTYPE YOUR PROFESSIONAL LIFE**

Online via Zoom  
10:00 am - 11:00 am

## SEPTEMBER CONT'D

**TUE** ..... **SEP**  
**21**

**EMERGING TECHNOLOGY SYMPOSIUM: THE METAMORPHOSIS OF A SPECIAL COLLECTION: THE ASHLEY BRYAN ART SERIES AT THE AFRICAN-AMERICAN RESEARCH LIBRARY AND CULTURAL CENTER**

Online via Zoom  
2:00 pm - 2:30 pm

**WED** ..... **SEP**  
**22**

**MENTAL HEALTH FIRST AID: A VIRTUAL TRAINING AND CERTIFICATION COURSE**

Online via Zoom  
9:00 am - 3:30 pm

**THU** ..... **SEP**  
**23**

**EMERGING TECHNOLOGY SYMPOSIUM: PRACTICING EMPATHY WITH VIRTUAL REALITY**

Online via Zoom  
2:00 pm - 3:00 pm

**FRI** ..... **SEP**  
**24**

**EMERGING TECHNOLOGY SYMPOSIUM: VIRTUAL STORY TIMES WITH A TECH TWIST: HOW WE USE LIVESTREAMS, AND GOOGLE MEET TO SHARE LITERACY APPS AND TECHNOLOGY TOOLS WITH FAMILIES AND TEENS?**

Online via Zoom  
10:00 am - 10:45 am

**FRI** ..... **SEP**  
**28**

**EMERGING TECHNOLOGY SYMPOSIUM: ALEXA, PLACE THAT BOOK ON HOLD**

Online via Zoom  
2:00 pm - 2:45 pm