

## Calendar of Events

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May 29, 2026

### **Academic Library Directors Active Learning Community In-Person Meeting**

**Kent State University Geauga Campus**

**14111 Claridon Troy Rd**

**Burton, OH 44021**

01:00 PM - 02:00 PM EST

Hillary Brown,

hillary.brown@neo-rls.org

*We're excited to unveil a fresh approach to professional connection and collaboration. Our traditional networking meetings are now Active Learning Communities—dynamic spaces designed for shared learning, real conversation, and practical support.*

*Join your peers to exchange ideas, celebrate successes, and discover new solutions to common challenges. You'll also get a guided introduction to our new message boards, which will help keep the conversation going long after the meeting ends.*

*Please register to receive specific location information.*

June 2, 2026

### **Guided Reading Round Table (GRRT): Intro to Cozy**

**Online**

**Via Zoom**

,

02:00 PM - 03:00 PM EST

Melissa Lattanzi,

lattanzm@neo-rls.org

*Modeled off the Chicago-area Adult Reading Round Table, the Guided Reading Round Table (GRRT) will lead library staff through an in-depth genre study. Over the course of a year, we will explore cozy fiction, with a specific focus on the science fiction, fantasy, mystery, horror, healing, and romance subgenres. This first session will provide a general overview of cozy fiction and explore the genre through guided discussions to identify popular authors, titles, tropes, & trends. A reading list & questions will be supplied; while it is not required, it is recommended to read through some of the titles and questions. The GRRT is dedicated to the development of readers' advisory skills and the promotion of reading for pleasure.*

June 3, 2026

### **Special Libraries Active Learning Community Meeting**

**Online via Zoom**

02:00 PM - 03:00 PM EST

Hillary Brown,

hillary.brown@neo-rls.org

*Join your peers to exchange ideas, celebrate successes, and discover new solutions to common challenges.*

*This meeting will be held through Zoom which is user friendly to all devices. You will receive a link in your confirmation email a reminder 2 hours before the meeting. We hope you will join us. Please send agenda items/questions to Hillary Brown.*

June 4, 2026

**Facing Challenges, Embracing Change: A Day for Collection Management and Technical Services**  
**Parma-Powers Branch - Cuyahoga County Public Library**  
**6996 Powers Blvd**  
**Parma, Oh 44129**

09:30 AM - 03:30 PM EST

Hillary Brown,  
hillary.brown@neo-rls.org

*Spend a day connecting, collaborating and sharing solutions with your colleagues in Collection Development and Technical Services. This event brings together speakers, panel discussions, and facilitated group conversations focused on the challenges and opportunities shaping your work today. Topics include navigating vendor issues and opportunities, balancing materials selection budgets, managing AI-generated content in library collections, and developing flexible training resources and procedure manuals.*

*Designed to be both engaging and practical, this is an opportunity to connect with colleagues from institutions of all sizes, exchange ideas, and come away with fresh perspectives and useful strategies.*

*Key Note Speaker: Identifying and Responding to AI content in your library*

*Have AI-generated books snuck on to your library's shelves? Books generated using AI Large Language Models without such "authorship" being disclosed have become pervasive across nearly all subject areas on sites such as Amazon, and are even being sold by some library jobbers. With Influencers boasting about making thousands of dollars per month selling AI books on self-publishing platforms and encouraging others to do the same, this is an increasing problem for libraries.*

*Join cataloger and AI book hunter Althea Christensen to find out where these books are coming from, learn about identifying AI-generated books both in-hand and in online retail listings, and see some examples that will have you questioning Asimov's First Law of Robotics. Note: This presenter will join the event virtually.*

*Learning Objectives:*

*Identify common sources of AI-generated books in library collections*  
*Audit for AI-generated books that may already be in the collection*  
*Detect signs of AI "authorship" in online listings*

*Presenter:*

*Althea Christensen is a second generation cataloger and the senior library assistant in ATS at the Humboldt County Library in California. Prior to getting involved in library work, she spent 13 years in the animal sheltering and veterinary field.*

June 5, 2026

**Human Resource/Fiscal Officer Active Learning Community Meeting-In Person**

**Twinsburg Public Library**

**10050 Ravenna Rd.**

**Twinsburg, OH 44087**

10:00 AM - 03:00 PM EST

Melissa Lattanzi,

[lattanzm@neo-rls.org](mailto:lattanzm@neo-rls.org)

*Join your peers to exchange ideas, celebrate successes, and discover new solutions to common challenges. Please send agenda items/questions to Yvette Wasko.*

*Featured Presentation and Presenter: AI in the Workplace-presented by Michael R. Briach, Kastner Westman & Wilkins, LLC*

June 5, 2026

**Human Resource/Fiscal Officer Active Learning Community Meeting-Via Zoom**

**Online via Zoom**

10:00 AM - 03:00 PM EST

Melissa Lattanzi,

[lattanzm@neo-rls.org](mailto:lattanzm@neo-rls.org)

*Join your peers to exchange ideas, celebrate successes, and discover new solutions to common challenges. Please send agenda items/questions to Yvette Wasko.*

*Featured Presentation and Presenter: AI in the Workplace-presented by Michael R. Briach, Kastner Westman & Wilkins, LLC*

June 9, 2026

## **Canva Drop-In for All**

**Online**

**Via Zoom**

02:00 PM - 03:00 PM EST

jill Grunenwald,

[jill.grunenwald@neo-rls.org](mailto:jill.grunenwald@neo-rls.org)

*Have questions about Canva? Want to sharpen your design skills? Looking to create polished flyers, social graphics, bookmarks, slides, or signage without starting from scratch? Ready to try video but aren't sure where to start? Join this drop-in session focused on helping you build confidence and capacity with Canva. Bring your questions, works-in-progress, or a specific project you'd like guidance on. Whether you're new to Canva or looking to streamline your workflow and elevate your library marketing materials, you'll gain practical, applicable skills. You may email questions to Jill Grunenwald ahead of time or join us on Zoom for the conversation.*

*Presenter:*

*Jill Grunenwald is the Marketing and Engagement Coordinator for NEO-RLS. She has her MLIS from the University of Kentucky and has experience in academic, public, and special libraries. Prior to joining NEO-RLS, she spent 7 years as a Marketing Communications Specialist at OverDrive. A storyteller at heart, Jill strives to create compelling content that emphasizes the importance of a global and inclusive perspective with a passion for all things books, libraries, and reading.*

June 11, 2026

## **Community Care for Burned-Out Library Workers**

**Online via Zoom**

02:00 PM - 03:00 PM EST

Melissa Lattanzi,  
lattanzm@neo-rls.org

*Librarians and library workers enable members of our community to take care of themselves and each other, but research shows that we often end up trying to care for our own well-being alone. The struggles and burnout that many library workers face have systemic causes, yet we may feel compelled to address them with purely individual solutions. This webinar will explore how we can move to a paradigm of community care, where organizations and people work together to support us all.*

### *Learning Objectives:*

*How to recognize the underlying, systemic factors that lead to burnout  
Practical tips for how organizations, teams, managers, and individuals can participate in community care to reduce burnout and proactively support wellbeing  
How community and self care can work together to support library worker wellbeing*

### *Presenter:*

*Audrey Barbakoff, EdD, MLIS*

*Dr. Barbakoff is passionate about helping organizations build capacity for collaboration and belonging by centering their communities. She is the CEO of Co/Lab Capacity LLC, which offers community-centered consulting and training to libraries. With a decade of public library experience and a doctorate in organizational change and leadership, she brings both a practical and scholarly lens to library development. Dr. Barbakoff holds an MLIS from University of Washington and an EdD from the University of Southern California. Her innovative work has been recognized by Library Journal Movers & Shakers, the Urban Libraries Council, and the Freedom to Read Foundation. She has served in a variety of service leadership roles, including the ALA Policy Corps, facilitating the ALA Emerging Leaders program, two terms on ALA Council, and chairing the Intellectual Freedom Round Table. Her newest book, co-authored with Noah Lenstra, is *The Twelve Steps to a Community-Led Library*. She has also written two picture books, which give her an excuse to dust off her children's librarian skills for school and library visits.*

June 17, 2026

## **Personalized Reference vs. Standardized Reference: When to use the Right Reference Skills**

**Online via Zoom**

02:00 PM - 03:15 PM EST

Melissa Lattanzi,  
lattanzm@neo-rls.org

*Reference all seems personalized because each question from a patron is unique. Many questions can be similar, but not all questions are the same. How do you train yourself to respond to challenging questions and utilize reference skills? Reference can be one of the most intimidating divisions of a library for new and emerging reference staff. Recognizing how to surpass the fear of not knowing every answer is necessary to respond with confidence and reassurance. Reference skills can also be utilized to discern a standard response vs. personalized. Discerning also requires you to recognize when someone wants help vs. when someone wants you to do things for them.*

*Learning Objectives:*

*The challenges of unique questions and demands*

*How to instill confidence in your response when you don't have the answer*

*How to form policies, procedures, and training for standardized vs. personalized reference*

*How to help patrons with their unique needs while also enforcing healthy boundaries.*

*Presenter:*

*Jennifer Blair is the Head of User Services Librarian and Associate Professor at Azusa Pacific University (APU). Her role is dedicated to the user experience, including marketing the library, operations, and teaching. She has extensive experience teaching online courses in design and library science. Jennifer holds a B.A. in Graphic Design, an M.A in Educational Multimedia, and an M.S. in Library and Information Studies. Her experience in academic and public libraries as well as work experience in art and design allow her to employ visionary strategies to enrich progress and enhance advancement for library users.*

July 14, 2026

**Opening Doors Online: The Basics of Web Accessibility, Innovation, and Laws  
Online via Zoom**

10:00 AM - 11:15 AM EST

Melissa Lattanzi,  
lattanzm@neo-rls.org

*Is your library seriously considering website accessibility but unsure where to begin? As awareness and legal requirements continue to grow, understanding your responsibilities is the essential first step.*

*In this session, we'll discuss the core guidelines used to evaluate web accessibility in the United States and offer practical first actions you can take right away. You'll learn about common pitfalls to avoid, how to start building a strong foundation for an inclusive online experience, why commercial accessibility overlays fall short, and how to approach PDFs responsibly and effectively.*

**Learning Objectives:**

*Learn core guidelines to evaluate web accessibility*

*Learn how to avoid common pitfalls*

*Learn practical actions to start immediately*

**Presenter:**

*Laura Solomon, CPACC, MCIW, MLS, is the Library Services Manager at the Ohio Public Library Information Network and a W3C-certified front-end web developer. Her CPACC credential from the International Association of Accessibility Professionals reflects a formal, standards-based expertise in digital accessibility that underpins her work with libraries.*

*With nearly three decades of experience in web development and design, Laura has worked extensively in both public libraries and as an independent consultant. She is a recognized Library Journal Mover & Shaker and the author of books on social media, content marketing for libraries, and library website design.*

*Laura is a frequent speaker for public library organizations, where she emphasizes practical, sustainable approaches to accessibility and helps libraries build digital services that are usable by all members of their communities.*

July 15, 2026

**Kindness Without Naivety: Leading and Working Well When the World Feels Hard  
Online via Zoom**

10:00 AM - 11:30 AM EST

Melissa Lattanzi,  
lattanzm@neo-rls.org

*Many people are trying to do their jobs while carrying a quiet, constant weight: global conflict, political instability, climate anxiety, economic pressure, organizational strain and personal uncertainty.*

*This reflective, coaching-style webinar explores how we can practice kindness without pretending everything is fine, absorbing too much, or losing ourselves in the process. Together, we will look at how collective stress affects capacity, how to separate care from over-carrying, and how boundaries help kindness remain sustainable.*

*Participants will leave with practical tools including the Carrying Map, boundary sentence stems, choice-point prompts, and the Grounded Kindness Compass. The session offers a steady, humane space to reconnect with values, discern what is ours to hold, and identify one grounded next step.*

*Learning Objectives:*

*By the end of this webinar, participants will be able to:*

*Recognize how stress, uncertainty and wider world events can affect capacity, behavior and workplace relationships.*

*Distinguish between care, over-carrying, niceness, self-abandonment and grounded kindness.*

*Apply practical reflective tools to set boundaries, act with discernment, and identify one humane next step in challenging times.*

*Presenter:*

*Helen Rimmer is the founder of The Kind Brave Leader and Empower: The Library Skills Collective. She is a kindness and wellbeing coach, facilitator, Strengthscope Master, certified systemic team coach, and holds a PGCert in the Psychology of Kindness and Wellbeing at Work. Helen brings over 20 years' experience in library and higher education leadership, alongside her work supporting individuals, teams and organizations to build kinder, braver and more sustainable workplaces. Her work focuses on kindness-led leadership, burnout prevention, boundaries, wellbeing, inclusion and creating humane cultures of work.*

July 22, 2026

**Supporting Immigrant Patrons and Understanding 4th Amendment Rights in the Workplace  
Online via Zoom**

10:00 AM - 11:30 AM EST

Hillary Brown,  
hillary.brown@neo-rls.org

*This webinar is focused on what library employees can and cannot legally do if Immigration Enforcement officers enter a library.*

*Presenters:*

*Shay Singh (they/them) is a union barista with Starbucks Workers United, a soccer coach, and a public transportation advocate who is a member of Cleveland Heights for Immigrants' Rights (CH4IR).*

*Suzanne Zilber (she/her) is a retired psychologist who has been focused on social justice organizing since moving to Cleveland in 2021. She is in leadership roles with Showing Up for Racial Justice NEO and Cleveland Heights for Immigrant Rights. She has trained Cleveland Heights businesses on what to do if ICE intrudes on their workspaces and has been through Rapid Response training related to proper documentation of incidents.*

*\*\* The first hour of the webinar will be recorded. The last 30 minutes will not be recorded and will be open for Q & A.*

July 29, 2026

## **Strategies for Leading Library Staff Through Disruptive Change**

**Online via Zoom**

10:00 AM - 11:00 AM EST

Melissa Lattanzi,  
lattanzm@neo-rls.org

*You know your library needs to be updated, expanded, or replaced. Where do you begin? What does the process look like, and how do you make sure you get what you want? Even small renovations can be a complicated, messy, and confusing process. This presentation provides an overview of the planning, design, and construction process, and includes recommendations on how to communicate with architects. The speakers will share strategies for communicating and collaborating with staff, while managing through disruptive change. The presentation will be followed by a facilitated Q/A.*

### *Learning Objectives :*

*Understand and demystify the process, timeline, and language included in small or significant library design projects.*

*Learn fundamentals on how projects get bid and built, and considerations regarding determining building closure or phased improvements.*

*Learn strategies for how to work through projects with library staff while managing the disruption inherent to construction projects.*

### *Presenters:*

*Rick Ortmeyer: Partner - Bostwick Design Partnership*

*With over 30 years of experience, Rick's work includes planning, programming or design for over 130 library projects in 13 states. He effectively facilitates discussions across all organizational levels, from one-on-one to board presentations to large community forums. His planning and design work regularly allows him to advocate a proposed vision on the board and administration's behalf and articulate goals to a complex range of constituents. Rick's career has focused almost exclusively on public sector clients, and he has developed a deep appreciation for the challenges, opportunities and responsibilities inherent to institutions supported through public funding.*

*Kent Oliver served as the Director of Nashville (TN) Public Library (NPL) from 2012 to 2022. Under his leadership, NPL advanced the construction and renovation of branch libraries and enhanced the nationally known Main Library. During his tenure, he spearheaded initiatives focused on early reading, adult literacy, digital education, and public programs related to The Civil Rights Room. In June 2017, Library Journal and Gale honored NPL as the Library of the Year. In 2020, NPL opened the Votes for Women Room, commemorating the passage of the 19th Amendment and celebrating voting rights. Additionally, in 2022, NPL was recognized as Library Journal's Marketer of the Year.*

*Before assuming his role at NPL, Kent served as Library Director of the Stark County Regional Library in Canton, Ohio from 2001 to 2012, as Associate Director at the Johnson County (KS) Library, and as Director of the Olathe (KS) Public Library. He played a significant role in library construction and renovation projects at each of these institutions. Kent is currently a Senior Fellow with the American Library Association's Public Policy and Advocacy Office.*

*Meagan Dutczak: Practice Leader, Library Design – Bostwick Design Partnership*

*Meagan's work has focused specifically on library planning and design for over a decade, including 5 years with Bostwick Design. She creates intentional, innovative architecture that enriches communities and has a positive impact on those her designs*

serve. Her education and professional experience have provided her a deep understanding of design across all phases, from concept through construction administration. She works closely with clients and the entire design and engineering team to ensure a holistic solution. Meagan is committed to delivering successful projects that focus on thoughtful design, clear communication, and collaboration.

August 4, 2026

**Guided Reading Round Table (GRRT): Cozy Sci-Fi & Fantasy**

**Online**

**Via Zoom**

02:00 PM - 03:00 PM EST

Melissa Lattanzi,

[lattanzm@neo-rls.org](mailto:lattanzm@neo-rls.org)

*Modeled off the Chicago-area Adult Reading Round Table, the Guided Reading Round Table (GRRT) will lead library staff through an in-depth genre study. Over the course of a year, we will explore cozy fiction, with a specific focus on the science fiction, fantasy, mystery, horror, healing, and romance subgenres. This second session will explore and compare cozy science fiction and cozy fantasy through guided discussions to identify popular authors, titles, tropes, & trends. A reading list & questions will be supplied; while it is not required, it is recommended to read through some of the titles and questions. The GRRT is dedicated to the development of readers' advisory skills and the promotion of reading for pleasure.*

August 5, 2026

## **Managing Change Fatigue**

**Online**

**Via Zoom**

10:00 AM - 11:00 AM EST

Melissa Lattanzi,  
lattanzm@neo-rls.org

*Change fatigue is the exhaustion, resistance, and apathy toward fast-paced, complex changes in the workplace. Change will always be present but change fatigue doesn't have to be!*

*While often easy to identify, change fatigue can be deadly to an organization if not addressed and managed well. Leadership should acknowledge the potential for change fatigue and have a plan for managing it. Employees should be alert to potential change fatigue situations, their personal symptoms of it, and have a strategy for handling it.*

*Discover the symptoms of change fatigue, why it happens, and ways to manage it from the leadership and individual employee's perspectives.*

*Learning Objectives:*

*Identify 6 symptoms of change fatigue*

*Describe 5 ways management can prevent or manage change fatigue*

*Explain 3 ways the individual employee can prevent or lessen change fatigue.*

*Presenter:*

*Laura Greco is a certified wellness coach, author, and speaker/trainer with a 20+ year background in nursing who helps professionals eliminate burnout, manage stress, create life balance, and rekindle their sense of purpose and joy. She believes that self-care (body, mind, and spirit) is the basis for well-being and that we all have the capacity to make positive lifestyle changes. Her books include *Wellness Made Simple*, and *Wellness Made Simple-for Residents*. For more information please visit her website [www.YouBloomWellness.com](http://www.YouBloomWellness.com).*

*Laura has a BSN (University of Michigan), Master in Adult Education (Penn State), training from HeartMath and the Mass General Benson Henry Mind Body Institute, and certifications in wellness coaching from both Wellcoaches and Center for Credentialing and Education.*

August 12, 2026

## **Introduction To Socioeconomic Status in the U.S.**

**Online via Zoom**

10:00 AM - 11:00 AM EST

Melissa Lattanzi,

[lattanzm@neo-rls.org](mailto:lattanzm@neo-rls.org)

*Classism is considered by some to be the “last socially acceptable form of hatred.” The myths and misconceptions that we hold about members of the poor and working class in the United States are pervasive and come from our beliefs about who is “hardworking” and who is “lazy”. This has huge implications for the way that we evaluate and treat our clients, coworkers, and other key stakeholders in our organizations.*

*In this session, participants will explore the concepts of socioeconomic status, stratification, and social mobility, with a focus on social and cultural capital in the workplace. Through group dialogue and activities, they will have the opportunity to discuss how access to social and cultural capital can impact social mobility. Finally, participants will engage with practical strategies that may be applied to mitigate the negative impact of socioeconomic status bias on personal and organizational levels.*

*Learning Objectives:*

*Explore the concepts of socioeconomic status, stratification, and social mobility  
Learn practical strategies that may be applied to mitigate the negative impact of socioeconomic status bias*

*Presenter:*

*Diversity Center of Northeast Ohio*

August 20, 2026

**Access Is Customer Service: Communicating Belonging in Public Libraries  
Online via Zoom**

02:00 PM - 03:00 PM EST

Melissa Lattanzi,  
lattanzm@neo-rls.org

*At North Canton Public Library, customer service is rooted in intentional communication, before a patron ever approaches a desk. This session explores how NCPL has strengthened access and inclusion by making services clearer, more visible, and more responsive to diverse needs. Attendees will learn how sensory-inclusive practices, accessible design choices, assistive tools, and thoughtfully designed services help reduce barriers and create a sense of belonging for patrons with sensory, mobility, hearing, vision, and cognitive needs. Through practical examples and lessons learned, this presentation offers scalable strategies libraries can use to make access a visible, integrated part of everyday customer service.*

*Learning Objectives:*

*Learn sensory-inclusive practices  
How thoughtful design helps to weaken barriers  
Learn about assistive tools and more*

*Presenter:*

*Andrea Legg is the Director of the North Canton Public Library, where she has led with a focus on access, inclusion, and community-centered service since 2020 (yes, she started right at the beginning of the pandemic and lived to tell the tale). She has worked in public libraries since 2008 and currently serves on the Tuscarawas County Board of Developmental Disabilities and the Akron Children's Hospital NICU Parent Mentor Program. Andrea is very serious about libraries, not serious about herself, and lives under the benevolent but firm rule of two corgis who supervise all of her leadership and life decisions.*

August 26, 2026

## **Strengthening Staff Communication Across Generations**

**Online via Zoom**

10:00 AM - 11:15 AM EST

Melissa Lattanzi,  
lattanzm@neo-rls.org

*Today's workplaces bring together multiple generations, each shaped by different experiences, communication preferences, and expectations. These differences can strengthen teams, but they can also lead to misunderstandings, frustration, and missed opportunities for connection. This interactive session takes a deeper dive into generational communication, exploring how and why communication styles vary, what influences those preferences, and how to adapt in ways that build understanding and trust.*

### *Learning Objectives:*

*Understand key generational differences in communication styles and expectations. Recognize how generational differences can impact workplace interactions and perceptions.*

*Develop strategies for adapting communication to connect more effectively across generations.*

### *Presenter:*

*Ragan Snead, Executive Director, Northeast Ohio Regional Library System, has over 15 years of experience in public and academic libraries. She has a passion for staff development and helping library staff reach their full potential. In addition to her work in various areas of librarianship, Ragan has experience in management, community outreach, and strategic planning. She received her MLIS from Kent State University and her MBA from Lake Erie College.*

September 2, 2026

**Respect + Resilience: Applying the Mentor Mindset to Improve Teen Engagement  
Online via Zoom**

10:00 AM - 11:15 AM EST

Melissa Lattanzi,  
lattanzm@neo-rls.org

*Adapted from the latest work by Dr. David Yeager (10 to 25: The Science of Motivating Young People), this training equips public-facing library staff with practical tools and strategies to cultivate an environment of respect that improves communication and strengthens relationships with teens. Participants will learn strategies rooted in current psychology and neuroscience to create a more positive, engaging environment for teens that extends to all patrons.*

*Learning Objectives:*

*Attendees will understand how teen brain development affects teens' perception of the world around them and how they interact with it.*

*Attendees will understand how to set and enforce boundaries appropriately with teens to elicit desired behaviors and avoid undesirable ones.*

*Attendees will learn to employ respect, transparency, and appropriate expectations to foster positive interactions and relationships with teens in the library.*

*Presenters:*

*Carolyn Bagley is the intermediate/teen librarian at Firestone Park Library, part of the Akron–Summit County Public Library system. Drawing on 15 years of experience as an educator, she is a vocal advocate for middle and high school students, dedicated to helping adults shift their mindset about teenagers toward seeing them as capable, thoughtful, and worthy of trust. Carolyn is excited to support fellow public service workers with practical professional development rooted in teen-centered practice.*

*Kelly Chaplin has been working with youth for a decade and is currently the Assistant Youth Services Coordinator at Akron-Summit County Public Library. Kelly helps connect youth librarians with community representatives. She has experience with organizing large-scale programs such as the Library's mini-comicon Geekfest and system-wide services like the free book box subscription Lit Loot. Collaboration is key in all these efforts, and she deeply values what the Library staff can create when working together. She enjoys it when teens teach her new things and encourages youth to participate at their library and in the community.*

*Abigail Krukemeyer is an Intermediate and Teen Librarian with Akron-Summit County Public Library. She is passionate about adolescent development and is dedicated to providing services and opportunities that equip young people to succeed in today's multimodal world.*

*Emily Smith has worked for Akron Summit County Public Library for 8 years, currently serving as one of their Collection Development Librarians, and previously worked as an Intermediate/Teen Librarian. Emily holds a BA in Sociology from the University of Mount Union and an MLIS from Kent State University. Her educational and career background has afforded her the opportunity to work alongside youth and learn and understand their behavior, particularly inside a public library setting.*

September 9, 2026

## **Safety and Security in Libraries?????**

**Online via Zoom**

10:00 AM - 11:30 AM EST

Melissa Lattanzi,  
lattanzm@neo-rls.org

*This webinar will discuss safety and security issues that we are currently dealing with in today's libraries, whether it's unruly patrons, teenagers, threats that we are facing in our communities or mental health. The session will cover what resources we have available and how to make connections with our community partners who can assist us with some of our issues.*

*Presenter:*

*Bossie Loggins III is the Security Coordinator for the Cuyahoga County Public Library system and have been with the system for the past 14 years. Before taking that position, he was the Security Supervisor for the Cleveland Heights-University Heights Library system. In his 24 years of work in public libraries, he has been involved in almost any security and/or safety situation you can imagine. He has presented security topics for NEO-RLS, OLC conferences and several library systems throughout the state of Ohio on security issues, teen behavior and staying safe in libraries.*