



Northeast Ohio
Regional
Library System

CONTINUING EDUCATION AT A GLANCE

JULY

- MON
.....
JUL
6

**VIRTUAL TRIVIA 101:
WRITING THE SHOW, ENGAGING
THE CROWD, KEEPING SCORE,
UNDERSTANDING MOTIVE**

Online
11:00 am - 12:00 pm
- TUE
.....
JUL
7

**PROFESSIONAL INTERNAL
CUSTOMER SERVICE**

Online via Adobe Connect
10:00 am - 11:00 am
- TUE
.....
JUL
7

**FACILITIES AND ADMIN
NETWORKING MEETING**

Online via Adobe Connect
1:00 pm - 2:00 pm
- WED
.....
JUL
8

**TIME MANAGEMENT:
YOURS AND THEIRS**

Online via Adobe Connect
10:00 am - 11:00 am
- WED
.....
JUL
8

**DIRECTORS VIRTUAL
NETWORKING MEETING**

Online via Zoom
3:30 am - 4:30 pm
- THU
.....
JUL
9

**NAVIGATING THROUGH TIMES OF
TRANSITION**

Online via Zoom
10:00 am - 12:00 pm
- FRI
.....
JUL
10

**HUMAN RESOURCE AND FISCAL
OFFICER VIRTUAL NETWORKING
MEETING**

Online via Zoom
10:00 am - 11:30 am

JULY CONT'D

- MON
.....
JUL
13

**VIRTUAL TRIVIA:
THE PRODUCTION SIDE**

Online
11:00 am - 12:00 pm
- TUES
.....
JUL
14

**ADULT SERVICES VIRTUAL
NETWORKING MEETING**

Online via Zoom
1:00 pm - 2:00 pm
- TUE
.....
JUL
14

**DE-ESCALATION AND PRODUCTIVE
CONVERSATIONS: WORKING WITH
INDIVIDUALS EXPERIENCING
MENTAL HEALTH CHALLENGES IN A
LIBRARY SETTING**

Online via Adobe Connect
10:00 am - 11:00 am
- WED
.....
JUL
15

DELEGATING MADE EASY

Online via Adobe Connect
10:00 am - 11:00 am
- WED
.....
JUL
15

BRANCH MANAGER'S MEETING

Online via Zoom
1:00 pm - 2:00 pm
- THU
.....
JUL
16

**COMMUNICATION STRATEGIES:
WORKING WITH THE DEAF
COMMUNITY**

Online via Zoom
10:00 am - 11:30 am
- MON
.....
JUL
20

**TEEN VIRTUAL NETWORKING
MEETING**

Online via Zoom
11:00 am - 12:00 pm
- WED
.....
JUL
22

BUDGETING PART 1: THE RULES

Online via Adobe Connect
10:00 am - 10:30 am



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CONTINUING EDUCATION AT A GLANCE

JULY CONT'D

- WED JUL 22**
CONNECTING WITH COMMUNITY AND FAMILIES IN SUPPORT OF YOUTH
 Online via Zoom
 2:00 pm - 3:30 pm
- THU JUL 23**
EMOTIONAL INTELLIGENCE
 Online via Zoom
 10:00 am - 12:15 pm
- THU JUL 23**
YOUTH SERVICES (CHILDREN & TEEN) VIRTUAL NETWORKING MEETING
 Online via Zoom
 3:00 pm - 4:00 pm
- THU JUL 23**
ACADEMIC LIBRARY DIRECTORS VIRTUAL NETWORKING MEETING
 Online via Zoom
 1:00 pm - 2:00 pm

AUGUST

- TUE AUG 4**
MAKING THE SHIFT: INCREASING STAFF ENGAGEMENT & REDUCING DRAMA
 Online via Zoom
 10:00 am - 11:00 am
- TUE AUG 4**
TECHNICAL SERVICES VIRTUAL NETWORKING MEETING
 Online via Zoom
 1:00 pm - 2:00 pm
- WED AUG 5**
COURSE CORRECTION: HOW TO GUIDE LIBRARY EMPLOYEES BACK ON TRACK
 Online via Zoom
 2:00 pm - 3:00 pm

AUGUST CONT'D

- THU AUG 6**
INSTRUCTIONAL DESIGN: IDEAS AND TECHNIQUES THAT YOU CAN BEGIN USING TODAY
 Online via Zoom
 10:00 am - 11:00 am
- TUE AUG 11**
COMPASSIONATE COLLABORATIONS: INNOVATIVE LIBRARY PROGRAMS AND PARTNERSHIPS AROUND MENTAL HEALTH
 Online via Adobe Connect
 10:00 am - 11:00 am
- TUE AUG 11**
OUTREACH VIRTUAL NETWORKING MEETING
 Online via Zoom
 3:00 pm - 4:00 pm
- WED AUG 12**
MANAGING A PROFESSIONAL CUSTOMER SERVICE TEAM
 Online via Adobe Connect
 10:00 am - 11:00 am
- TUE AUG 18**
BRAND TOUCHPOINTS: ALL THE STAFF & ALL THE STUFF
 Online via Zoom
 10:00 am - 11:00 am
- WED AUG 19**
IT'S TEA TIME: UNDERSTANDING GEN Z
 Online via Zoom
 2:00 pm - 3:00 pm
- THU AUG 20**
DITCH THE DRAMA: STRATEGIES FOR PEAK PERFORMANCE: MORE PEACE, LESS DRAMA
 Online via Zoom
 10:00 am - 12:00 pm